

# Client Profile

Confidential Big Box Retailer • US-Based Multinational Corporation

## Client Overview



**Client:** Confidential big box retailer

**End market(s):** Retail

**Practice area(s):** Water and health and safety

**Services provided:**

- Stormwater compliance, operations and maintenance (O&M), and repair
- Pavement condition index (PCI) program
- Mold assessment
- Industrial hygiene on call, wastewater and drinking water system O&M and repair

**Service area(s):** Eastern United States

**Engagement Date:** 2002

## Challenge

This US-based multinational retail client operates thousands of grocery and retail super centers, discount stores, and grocery stores across the globe. With such a large physical footprint, the client's environmental and health and safety liabilities are substantial.

## Solution

Since 2002 at thousands of the client's locations, Apex has provided comprehensive stormwater maintenance services on a pre-determined frequency based on various stormwater assets and regulatory framework. Our team also removes sediment and debris from catch basins, curb drains, and channels; maintains vegetation associated with stormwater best management practices (BMPs) such as swales and ponds; provides routine inspection and cleaning of manufactured subsurface water quality devices including cleaning/replacing filters; identifies damaged or failing infrastructure to allow for timely repairs; identifies and remedies non-compliance events such as leaking compactors and other unpermitted discharges; and pursues and captures associated credit (where available) related to stormwater fees and utilities.

In 2007 Apex began providing wastewater and drinking water support to the client, managing and operating multiple wastewater treatment plants at its retail facilities across the country. Wastewater operators routinely check and service the systems, collecting water samples and conducting routine reporting to ensure system compliance with local, state and federal regulations. In line with wastewater operations, Apex services sanitary sewer lift stations in multiple states, maintaining pump systems to ensure proper operation, responding to alarms and other callouts, and repairing or upgrading systems to improve efficient operation. Apex also manages a handful of water supply systems that provide water to facilities for drinking and other beneficial uses.

In 2015 our scope expanded to include industrial hygiene and related health and safety services, including turnkey hazardous materials assessment and removal oversight for lead and asbestos; building health assessments, both on a routine and emergency response basis; and mold, moisture mapping, indoor environmental quality (IEQ), environmental and compliance support.

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In 2016 Apex also began providing the client with large scale parking lot rehab, removal, and replacement for some of its larger distribution centers. This often includes asphalt mill and overlay for large areas, to full depth pavement removal and replacement of both concrete and/or asphalt, at fully operational facilities, eliminating downtime for the client's operations.

Apex continues to find creative and innovative ways to support this clients' needs across the areas of water, environmental, infrastructure and health and safety.

### Results

We have eliminated notices of violations (NOVs) associated with stormwater regulations and have helped to eliminate pollution from reaching local waterways, supporting the client's commitment to the planet. We have also helped to safeguard the client's workforce by providing critical health and safety services and emergency response support, reinforcing the client's commitment to its people.



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info@apexc.com • (800) 733-2739

