

Client Profile

Confidential Aerospace Company • National

Client Overview



Client: Confidential Aerospace Company

End market(s): Aviation

Practice area(s): Health and Safety; Environmental

Services provided:

- Ergonomics
- Industrial hygiene (worker exposure)

Service area(s): National

Engagement Date: 1994 to Present

Challenge

This American multinational corporation designs, manufactures, and sells commercial jetliners, military aircraft (fighter jets, rotorcraft, airlifters), rockets, satellites, telecommunications equipment, and missiles worldwide. With a large workforce, as well as numerous complex manufacturing operations, the client was experiencing many soft tissue and muscle strains and sprains across its workforce. This challenge was leading to lost days, driving up its insurance costs, and resulting in declining worker morale.

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Solution

Apex has supported the client's health and safety needs for almost 30 years, initially partnering with its workers compensation (WC) carrier to provide employee accident prevention services, the costs for which were then bundled into the carrier's WC program. Having directly contracted with the client on several large support contracts for nearly three decades now, Apex has earned the status of essential partner, providing both short-term, defined scope environmental, health and safety (EHS) support, and mid- and long-term outsourced safety, ergonomics, and industrial hygiene support across our client's numerous US locations.

In our "go to" outsource provider role, Apex regularly provides industrial hygiene, ergonomics, and limited compliance and assurance data services. We are also a significant contributor to the client's efforts to control its WC costs (providing deep dive claims data analysis focused on mitigating WC claim frequency and cost drivers). Apex also recently began providing environmental and compliance-related support in the areas of regulated materials and hazardous waste management.

Results

The client aggressively engaged Apex in 2013 when it created its enterprise-wide employee injury prevention initiative. The client has credited Apex's large and multi-disciplinary health and safety team with being a key player in helping to drive a significant reduction in their company's injury frequencies and associated costs over a 3-year period (2014-2017).

