# **Client Profile**

International E-Commerce Retailer and Logistics Company • National

**Client Overview** 



**Client:** International e-commerce retailer and logistics company

End market(s): E-Commerce

**Practice area(s):** Health and safety, Compliance and Assurance, and Water

#### Services provided:

- Primarily industrial hygiene services—both building and worker health and safety
- Limited water and environmental services, including stormwater and due diligence
- Compliance and assurance (greenhouse gas emissions)

Service area(s): National

Engagement Date: 2018 to Present

### Challenge

The client is an e-commerce company that specializes in the rapid delivery of goods and services across a wide range of industries and end markets. It operates grocery stores, retail facilities, distribution centers, and manufacturing facilities, as well as research and development centers, and as such, our client's environmental and health and safety liabilities are significant.

#### Solution

Since 2018 Apex has provided industrial hygiene solutions and supported our client's compliance needs for new and existing facilities with a focus on health and safety elements. Our scope of services has included qualitative and quantitative assessments for exposure to chemical, biological and physical hazards (noise, x-ray radiation, heat and cold stress, etc.); indoor environmental quality assessments; asbestos and lead-based paint assessments; and mold and moisture assessments.

Apex has also been instrumental in providing programmatic health and safety support for the development policies and procedures for North America and Canada, including lockout tagout, powered industrial trucks, walking working surfaces, hot work, and machine guarding, etc.

During the initial stages of the COVID-19 pandemic and following, Apex provided health and safety support including development of programs, policies and procedures; research into efficacy and modeling of various technology applications related to social distancing, barriers, cleaning and disinfection; and additional confidential projects, involving HVAC systems, pilot studies, on-site staffing, and process auditing.

Additional services include safety support involving dedicated on-site support and safety program consulting, project management support, administrative



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organization of records and data management, regulatory reporting support including expansion of the team, emergency response (wildfires, flooding, fires, etc.), pre-facility opening safety support, environmental facility support related to drinking water and program development, environmental engineering services, including evaluations of emissions and ventilation systems and stormwater management including inspections, repairs, and best management practices (BMPs)/Stormwater Control Measures (SCMs).

We currently work for over 20 of the client's internal departments and companies.

#### Results

As a trusted health and safety partner, Apex helps ensure continuous improvement across our clients' environmental health and safety (EHS) policies and programs, while providing critical staffing support for expansion activities. This support ensures our client is prepared to meet its regulatory requirements and achieve its important environmental and social governance goals.





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